Surviving COVID with the Breakfast Club

Task Management & Communication Tools for Multi-Generational Telework

Overview

Team

Planning

Timeline

Tools

Trello

Slack

Zoom

Reception

Questions

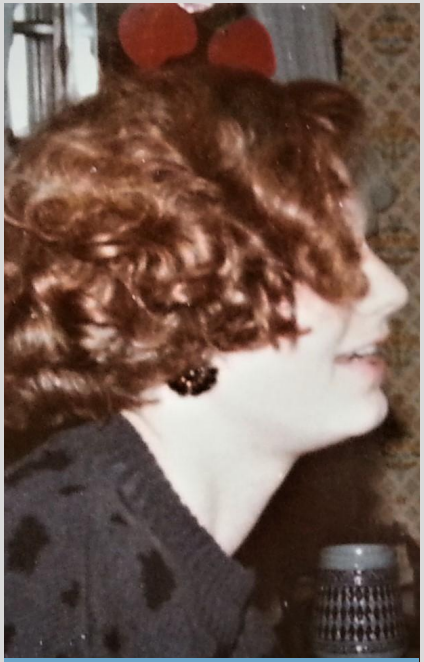
The Team

Our library is made up of a range of age groups including Boomers, Gen-X and Gen-Y.

We are also divided between staff and librarian roles, and have departments that each include service-oriented and project-oriented positions.

Carol Watson, Director

The Boomer



Wendy Moore, Associate Director

The Gen-X'er

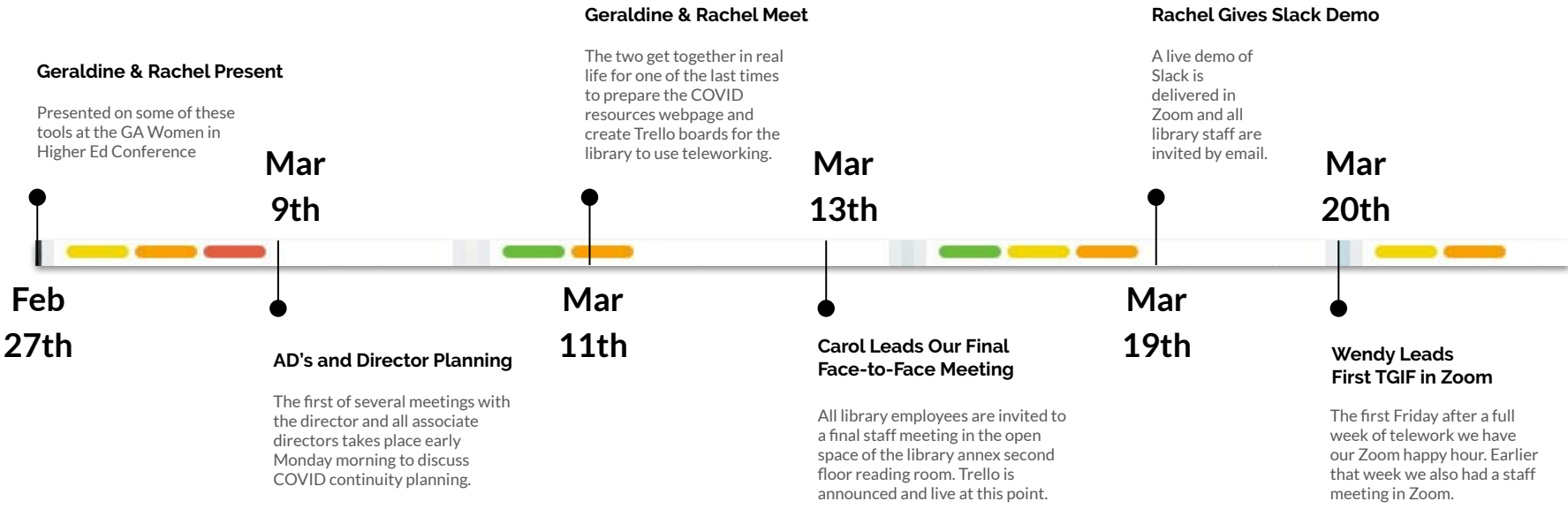
Rachel Evans, Metadata & Special Collections
Geraldine Kalim, Student Services

The Millennials

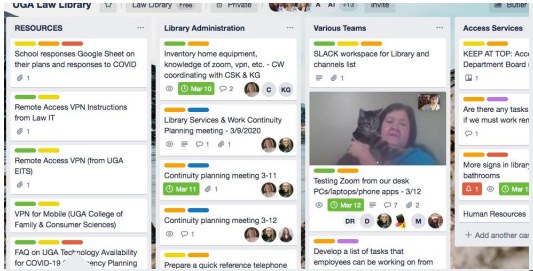
Big Picture Planning like The Big Chill

Amazing tradition. They throw a great party for you on the one day they know you can't come.

The Timeline



The Tools

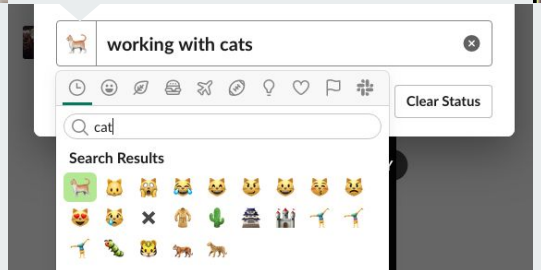


TRELLO

Team Task Management

SLACK

Real-Time Communication



ZOOM

Video-based Hangouts

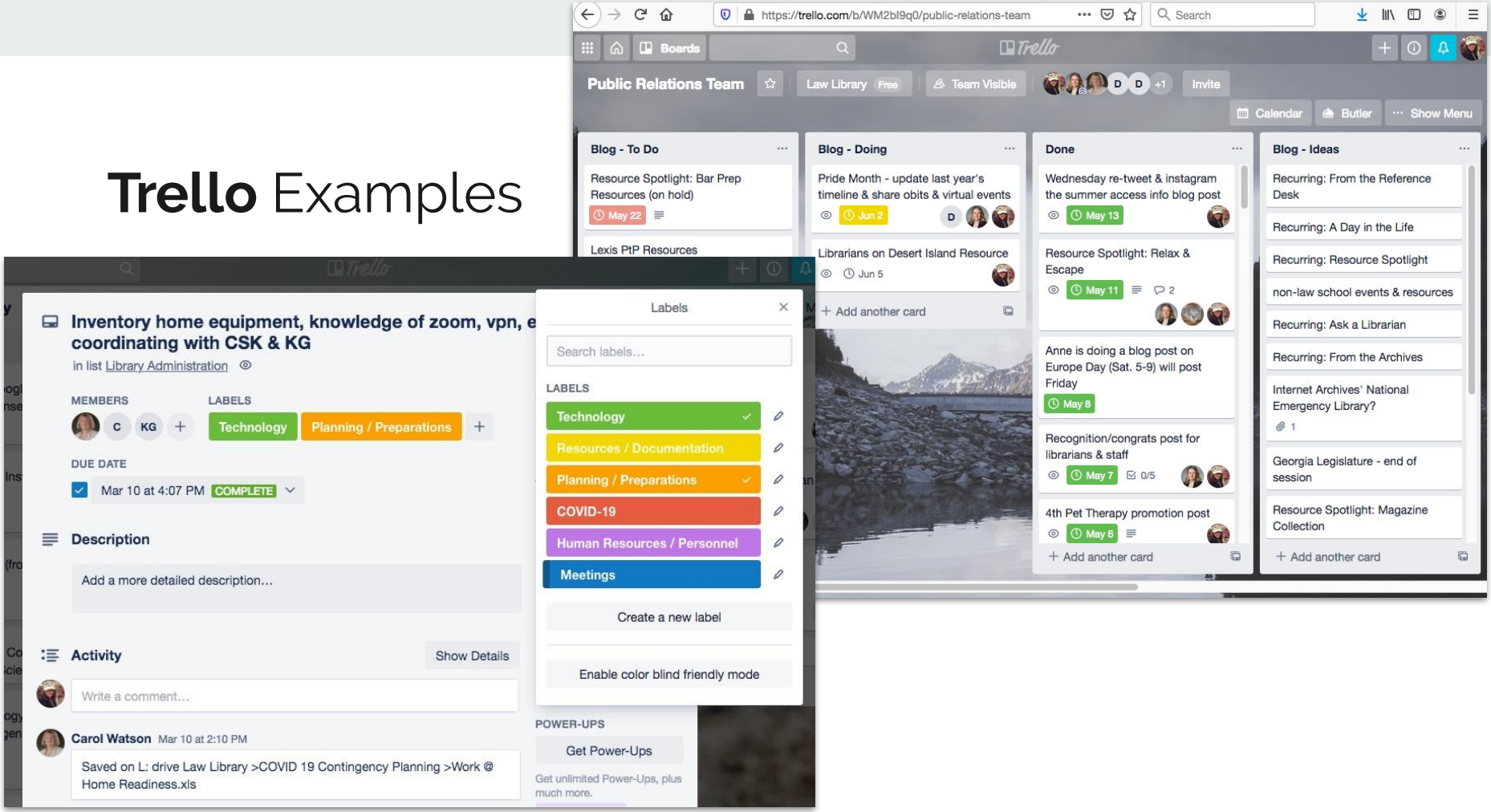
Millennials constantly Scream

- SO Meta & self-aware (Scream was the first meta-horror film)
- May make lists about making lists (biggest fear is forgetting)
- Communication overload (no wonder we're afraid of phone calls)
- Afraid of literally everything being on the verge of extinction
- SO much anxiety, worry and stress, behind a mask
- SO much imposter syndrome (we're all wearing masks)
- Want to beat everyone else to it /survival of the savvy-est
- Grew up with now obsolete media AND computers in classrooms
- Adapts well to new technology, enjoy learning new things

Trello keeps us less Clueless

- COVID-19 All Library Board
  - Resources
  - Access Services
  - Collection Services
  - Research Services
  - Administration
  - Various Teams
- Standing Committee Boards
  - Public Relations Team / Blog Board
- Strike Team Boards
  - Mindfulness

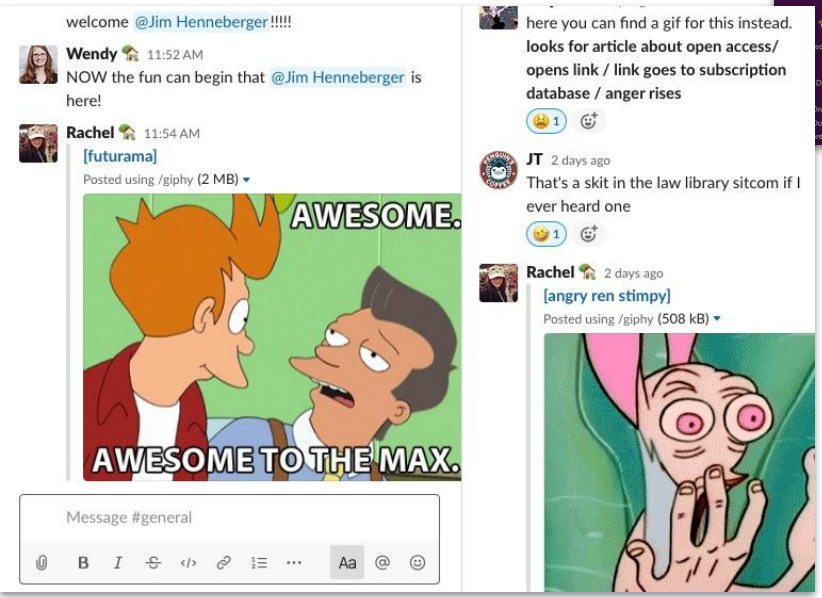
Trello Examples

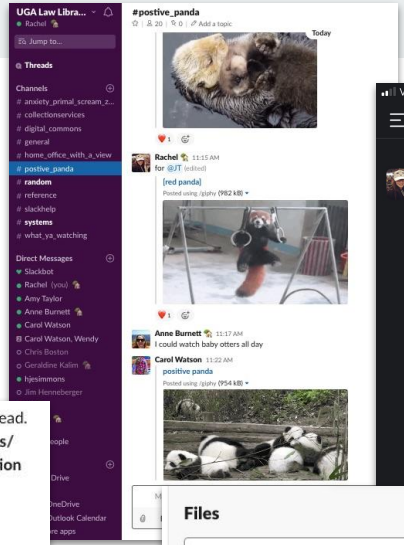


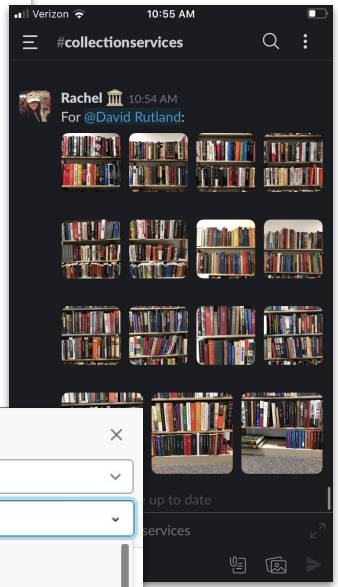
Slack helps us chat like Hackers

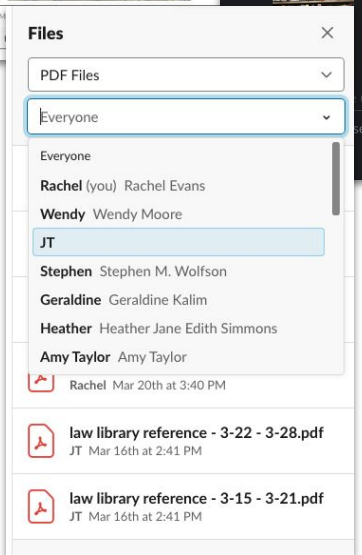
- #anxiety_primal_scream_zone
- #coffee_tea_club
- #collection_services
- #digital_commons
- #home_office_with_a_view
- #mindfulness
- #positive_panda
- #prof_dev_videos
- #reference
- #slackhelp
- #social_media_content
- #systems
- #what_ya_reading

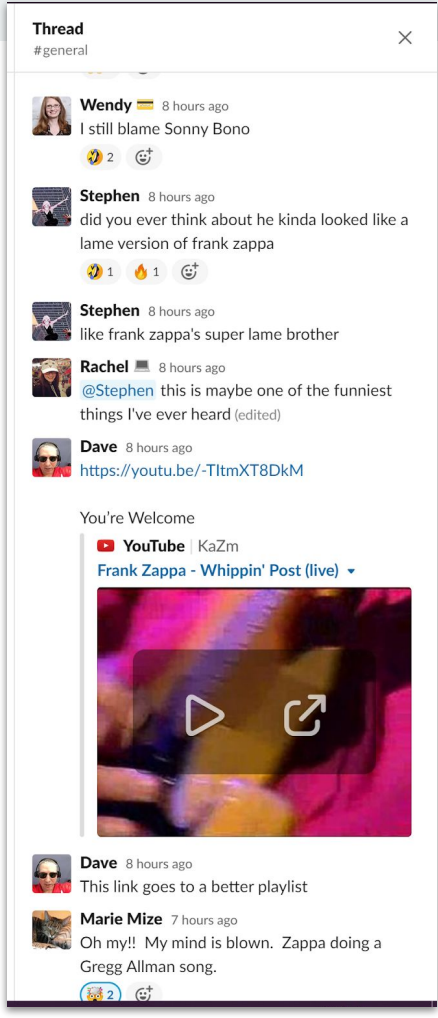
Slack Examples





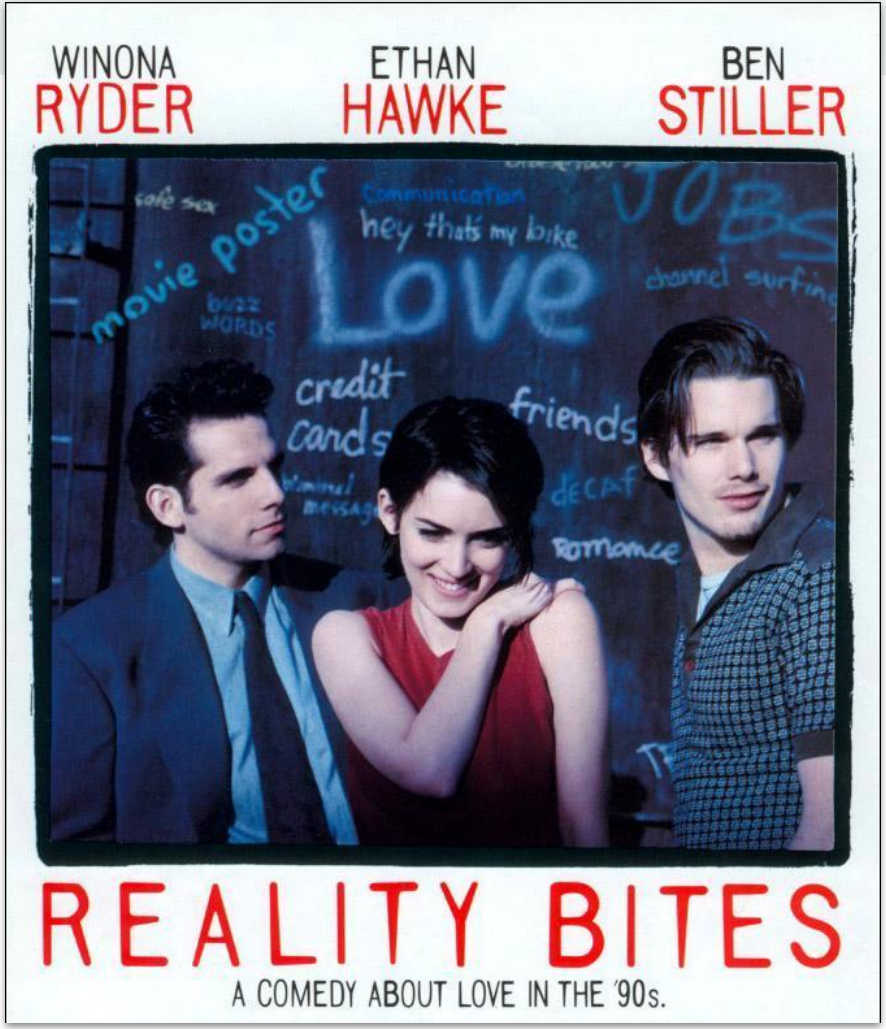






GenX'ers know that
Reality Bites

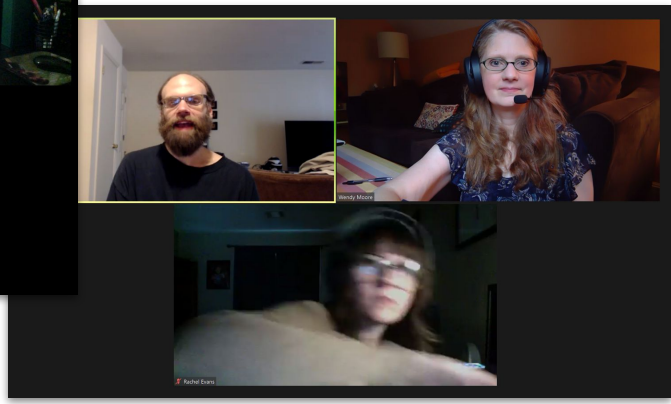
- Long hours on our own with limited entertainment options growing up
- So. Many. Recessions.
- Can understand ~50% of cultural references from BOTH the Boomers and the Millennials
- Best to be laid back and see what happens

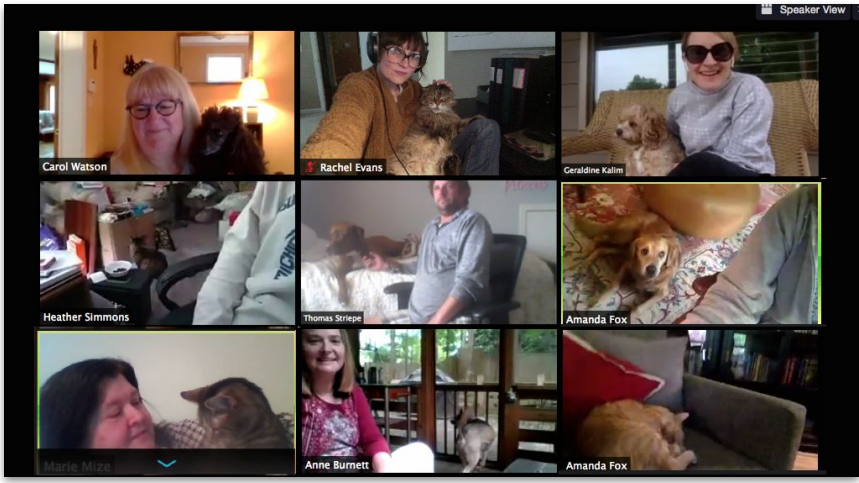


Zoom lets us hangout like The Breakfast Club

- One on one meetings with supervisors
- One on one for collaboration
- Small teams (3 to 5) cross-departmental
- Department meetings
- Staff-wide meetings
- Virtual events (pet therapy, reading room)
- Special occasions (group video for graduation)
- TGIF Friday afternoon happy hours!

Zoom Examples





16

Joined

7

Avg. Actively Contribute

22

Joined

19

Avg. Actively Contribute

23

Joined

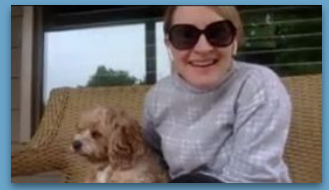
23

Avg. Actively Contribute

Don't You Forget About Me...

Successes & Challenges

Continued Use in the Future



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